GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:663
ANSWERED ON:02.12.2015
BSNL Network in NER
Biswas Shri Radheshyam

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Bharat Sanchar Nigam Limited (BSNL) Mobile Network connectivity is poor in the rural and hilly areas of North Eastern Region including Assam as compared to other private mobile companies;

(b) if so, the details thereof and the reasons therefor; and

(c) the remedial measures taken by the Government to improve the telecom facility and network coverage of BSNL in the region, State-wise including Assam?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)

(a) &(b) Telecom Regulatory Authority of India (TRAI) has been monitoring quality of service provided by Cellular Mobile Services against the notified quality of service standards, through Performance Monitoring Reports (PMRs) submitted by service providers for the Licenced Service Area as a whole. TRAI has reported that as per the performance monitoring report for the quarter ending September 2015, for cellular mobile telephone services 2G & 3G Services, the services of BSNL are poor in comparison to other private service providers, except M/s Aircel Cellular Ltd., in North East Service Area. However, BSNL is meeting all the benchmarks in Assam Service Area.

BSNL has reported that there is coverage and congestion problem in some areas due to topographical conditions in Hilly States and North-East including Assam. BSNL has strengthened the monitoring of network to ensure performance as per the Quality of Service (QoS) parameters prescribed by TRAI.

(c) In order to improve the telecom services, BSNL has planned to add a total of 377681 GSM lines in North Eastern region during the year 2015-16 under Phase VII project. BSNL is also optimizing its network continuously for better performance.